

Risk-based Testing Fallacies

How Even Smart People Misuse a Best Practice



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Introduction

- ✦ Mark Twain once wrote, “It ain’t what you don’t know that gets you into trouble. It’s what you know for sure that just ain’t so.”
- ✦ What you know that just ain’t so is called a fallacy
- ✦ Software testing fallacies abound, including in risk-based testing
- ✦ If you apply fallacious thinking when doing risk-based testing, you’ll miss out on the full effectiveness and efficiency benefits
- ✦ Let’s identify and dispel these fallacies...



It's Just Corner Cutting (1)

- ✦ The idea for this webinar came when someone said, “Well, risk-based testing means not testing everything.”
- ✦ Uh, yeah, so does every kind of testing
- ✦ There are an infinite number of tests you could run, and you are going to select a finite subset from that infinite set
- ✦ The only question: Will you select that subset intelligently, with an understanding of the likelihood and impact associated with potential problems?



It's Just Corner Cutting (2)

- ✦ A related fallacy is the idea that risk-based testing doesn't cover the requirements
- ✦ Unfortunately, some people promote an approach they call risk-based testing that involves exactly that
- ✦ In some cases you might skip testing some requirements
- ✦ Generally, you should cover not only the important risks but all the requirements
- ✦ Ensure every requirement has:
 - ✦ At least one associated risk item
 - ✦ At least one associated test case
- ✦ Done via traceability in your test management tool
- ✦ This is an example of a blended strategy of risk-based and requirements-based testing



It's All About Technical Risk

- ❖ Some people suggest that risk-based testing is a form of reactive testing
 - ❖ Just wait to see what the system does (i.e., no planning, analysis, or up-front test development)
 - ❖ Use experience, defect taxonomies, and other aids to predict and find as many bugs as we can in a limited period of time
- ❖ That approach is just a big geeky bug hunt
- ❖ It does not cover all of the objectives most organizations have for test teams
- ❖ Yes, consider defect likelihood in risk-based testing, but also consider impact



The Test Team Can Do It Alone

- ❖ The symptom of this fallacy
 - ❖ Simply analyze requirements or other information
 - ❖ Don't solicit input from other project and product stakeholders
 - ❖ Test based only on analysis of requirements
- ❖ That's just a risk-aware form of requirements-based testing
- ❖ True risk-based testing is really powerful because it involves input from a cross-functional team of project and product stakeholders
- ❖ Risk-based testing always values getting the right quality risk analysis team together over the right process or templates



It's Only About Selecting Test Cases

- ✦ One major benefit of risk based testing *is* the smart selection of test cases
- ✦ However, risk-based testing also provides three other benefits
 - ✦ Reporting test results in terms of residual risk to make test status clearer
 - ✦ Running tests in risk priority order maximizes the likelihood of finding important bugs first
 - ✦ Triaging your test cases based on risk (if necessary) ensures the most important tests get run
- ✦ Don't miss out on these additional benefits



It Says Nothing About Test Design

- ❖ Risk based testing does not prescribe the test design technique, but it does give guidance
- ❖ We recommend a descending scale for the extent of testing
 - ❑ Extensive
 - ❑ Broad
 - ❑ Cursory
 - ❑ Opportunity
 - ❑ Report bugs only
- ❖ The test engineer selects the techniques for correct risk mitigation
- ❖ We have some guidelines on our Articles page



It Can Be Done Quantitatively

- ⊕ The level of risk calculated by multiplying impact and likelihood is an ordinal scale
- ⊕ It's dangerous to try to use level of risk quantitatively; e.g.,
 - ⊕ To calculate person-hours of test effort required
 - ⊕ To predict exactly how many test cases are needed
- ⊕ Risk-based testing is **not** quantitative risk management, it's qualitative
- ⊕ We don't have pools of statistical failure data (e.g., insurance companies)
- ⊕ The test conditions are the risk items identified during the quality risk analysis
- ⊕ The degree of coverage is determined by looking at two factors, likelihood and impact
- ⊕ Based on the relative level of risk, we select test design techniques that will give the proper level of coverage



It Doesn't Require Any Documentation

- ✦ This is usually connected to the reactive approach being incorrectly called risk-based testing
- ✦ To have proper risk-based testing, you need to capture:
 - ▣ The risk items
 - ▣ Their risk ratings
 - ▣ Other ancillary information, such as requirements defects
- ✦ Without that data, you can't align the other testing work with the risks and their ratings



Conclusions

- ✦ We've seen eight dangerous fallacies associated with risk-based testing
- ✦ Each of these fallacies limits – or eliminates – some or all of the benefits
- ✦ Don't cut yourself off from the benefits of risk-based testing, a powerful test strategy
- ✦ You can find more information (e.g., articles, videos, etc.) on our website and YouTube channel...



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