



“Teacher, Teacher, Bugs Ate My Deadline,” and Other Defect Management Disasters

Two Points of View at Two: Short High-impact Talks about Testing, with Michael Mah

A Free RBCS Webinar

In this session, Rex is happy to welcome Michael Mah. As managing partner of QSM Associates for over 20 years, Michael and his colleagues have assembled one of the largest worldwide databases containing software quality and productivity trends from over 10,000 completed projects. Michael and Rex will discuss defects, or bugs - and how in today's competitive market, they can either make or break your company. We'll discuss real world case studies and key findings from real world benchmarking and diagnostic engagements on what separates the leaders from has-beens. Michael and Rex have over 60 years of collective experience dealing with defects and their consequences, so they will discuss these important topics, and take your questions.

[Register now](#) for March 19, 2019, 1:00 PM – 2:30 PM CDT

See upcoming [RBCS webinars and other training events](#) (1.5 PDU credits or more awarded for select webinars).